



355 N DELAWARE ST
 PO BOX 30
 NAPPANEE IN 46550-0030
 (574) 773-7791
 FAX (574) 773-7798



SHIP TO: WARD-413080-RW21 12/09/22
 6505 SHRESBURY LANE
 DUBUQUE IA 52003
 USA

CUSTOMER COPY

DATE: 12/08/22

DUE ON: 12/08/22

MIKE@WARDFARM.ORG
 734-272-1434

EXPORT:
 N

SOLD TO: MIKE WARD 12-5-22
 413080 2017 VTDP 3412
 4UZACHDT9HCJG9420
 DOP 2-10-17
 NAPPANEE IN 46550
 USA

TERMS:

Return part accompanied by this FORM must be returned to Newmar within 90 days of original receipt of the part and in accordance with the Newmar Parts Ordering Guidelines.

CUSTOMER	ORDER NO.	SLS REP.	PURCHASE ORDER NO.	REF. NO.
1 8420000	CO 823447	804	413080	

SHIP NO.	SHIP DATE	SHIP WEIGHT
0	10/03/22	.000 EA

LINE NO.	ITEM NO. / DESCRIPTION	U/M	QUANTITY / PRICE	AMOUNT
	Reference order number 823447 DATE IN 12-5-22 DATE OUT 12-8-22 MILEAGE 37,104			
01	46150 LABOR CUSTOMER ITEM COMMENTS	HR	1.000 .000	.00
	QUOTE 12438 C/S TO SUBLET \$105.00 TO CUSTOM AIR TO DIAGNOSE DASH A/C THAT BLOWS WARM AIR. . . .			
	MB-CUSTOM AIR INSPECTED. FOUND THAT THE SYSTEM IS WORKING REALLY WELL. NO ISSUES FOUND 0.0 HRS			
02	46150 LABOR CUSTOMER ITEM COMMENTS	HR	3.500 150.000	525.00
	QUOTE 124389,127529 C/S TO DIAGNOSE ISSUES WITH SLIDEOUTS. . . .			

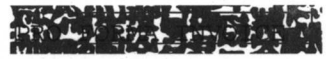
NET SALES
 MISC. CHARGES
 FREIGHT
 TAXES

MISC. CHARGES 2
 MISC. CHARGES 3

AMOUNT DUE



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LINE NO.	ITEM NO. / DESCRIPTION	U/M	QUANTITY / PRICE	AMOUNT
	Reference order number 823447 MB-INSPECTING THE WARDROBE SLIDE OUT. WE FOUND THAT THE MOTOR IS BAD AND NEEDS TO BE REPLACED. THE KITCHEN SLIDE OUT ISSUE HAS BEEN MOVED TO GOODWILL WORK ORDER #440713, JOB #6. CUT OLD MOTOR SHAFT OUT AND REMOVED OLD MOTOR. WELDED COUPLER AND SHAFT TOGETHER. MOUNTED IN COACH ALONG WITH MOTOR. POSITIONED AND TIGHTENED COMPONENTS. WIRED UP THE MOTOR. TESTED. THE SLIDE OUT IS RUNNING SMOOTHLY 3.5 HRS			
02	118883 PSO GEAR MOTOR "G"2.0RPM W/BRK	EA	1.000 577.398	577.40
02	21835 PSO BUSHING TRANTORQUE 3/4"	EA	1.000 63.166	63.17

NET SALES
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MISC. CHARGES 2
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LINE NO.	ITEM NO. / DESCRIPTION	U/M	QUANTITY / PRICE	AMOUNT
02	Reference order number 823447 28452 PSO SHAFT 3/4"X12" KEYED	EA	1.000 34.424	34.42
02	21832 PSO ADAPTER 3/4" TO 3/4" TTBI	EA	1.000 16.704	16.70
03	131093A ACCENT RH ABOVE HEADLIGHT SS	EA	1.000 25.332	25.33
03	05455 MISC PARTS, SHOP SUPPLIES, ETC	EA	1.000 10.000	10.00
03	46150 LABOR CUSTOMER ITEM COMMENTS	HR	.500 150.000	75.00
	QUOTE 127524 C/S TO REPLACE CHROME ACCENT ABOVE DRIVER HEADLIGHT. . . . MB-REMOVED ACCENT CHROME AND CLEANED. PREPPED WITH 3M PRIMER. FORMED AND INSTALLED NEW PIECE 0.5 HRS			
	CLIENT/OWNERS SIGNATURE			

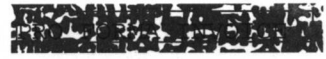
NET SALES
 MISC. CHARGES
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MISC. CHARGES 2
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AMOUNT DUE



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LINE NO.	ITEM NO. / DESCRIPTION	U/M	QUANTITY / PRICE	AMOUNT
	Reference order number 823447			
	I CONFIRM THE PERFORMANCE OF THE ABOVE WORK&ACCEPT IT AS BEING SATISFACTORY			
	INDIANA STATE SALES TAX			50.89
	NO TAXES			.00

NET SALES	1,327.02	MISC. CHARGES 2	.00
MISC. CHARGES	.00	MISC. CHARGES 3	.00
FREIGHT	.00		
TAXES	50.89	AMOUNT DUE	1,377.91

Newmar Repair Order : 440713 Coach#: 413080
DBERRY@NEWMARCORP.COM

NEWMAR CORPORATION

Warranty Repair Order: 440713

Owner
WARD MIKE
6505 SHREWSBURY LANE
DUBUQUE IA 52003
Home Phone: 734-272-1434
Cell Phone: 734-395-6711
Email: MIKE@WARDFAM.COM
Purchase Date: 2/10/2017
Warranty Status: OUT OF WARRANTY
Mileage: 00037104

Service Performed By
NEWMAR SERVICE - BLDG 11
NAPPANEE

IN 46550

CUSTOMER COPY
Date Printed:
12/08/22

- | Job# | Description | Job Start Date | Job End Date |
|------|--|----------------|--------------|
| 1 | Customer Complaint:
1B) WRITE UP AND CHECK OUT
Dealer Correction:
COMMENT ENTERED ON 02/01/2022 AT 11:41:06 AM BY DBERRY MB | 12/05/2022 | 12/08/2022 |
| 2 | Customer Complaint:
COMMENT ENTERED ON 12/28/2021 AT 6:55:54 AM BY CTITTUS
1B) CLEAN AFTER SERVICE REPAIRS
Dealer Correction:
COMMENT ENTERED ON 02/01/2022 AT 11:41:21 AM BY DBERRY MB | 12/08/2022 | 12/08/2022 |
| 3 | Customer Complaint:
COMMENT ENTERED ON 12/28/2021 AT 6:57:51 AM BY CTITTUS
KIDDE - FIRE EXTINGUISHER RECALL
Dealer Correction:
COMMENT ENTERED ON 02/01/2022 AT 11:41:49 AM BY DBERRY MB-CURRENT FIRE EXTINGUISHER DOES NOT FALL WITHIN THE RECALL | 2/01/2022 | 2/01/2022 |
| 4 | Customer Complaint:
COMMENT ENTERED ON 12/28/2021 AT 6:58:57 AM BY CTITTUS
FREIGHTLINER - CIRCUIT BOARD DAMAGE AFFECTING LIGHTING FUNCTIONS
Dealer Correction: | 2/01/2022 | 2/01/2022 |
| 5 | Customer Complaint:
COMMENT ENTERED ON 12/28/2021 AT 7:00:07 AM BY CTITTUS
FREIGHTLINER - BRAKE LIGHTS NOT WORKING CORRECTLY
Dealer Correction: | 2/01/2022 | 2/01/2022 |

Newmar Repair Order : 440713 Coach#: 413080
DBERRY@NEWMARCORP.COM

NEWMAR CORPORATION

Warranty Repair Order: 440713

Date Printed:
12/08/22

Owner
WARD MIKE
6505 SHREWSBURY LANE
DUBUQUE IA 52003
Home Phone: 734-272-1434
Cell Phone: 734-395-6711
Email: MIKE@WARDFAM.COM
Purchase Date: 2/10/2017
Warranty Status: OUT OF WARRANTY
Mileage: 00037104

Service Performed By
NEWMAR SERVICE - BLDG 11
NAPPANEE

IN 46550

Job# Description

6 Job Start Date: 12/06/2022 Job End Date: 12/08/2022

Customer Complaint:

COMMENT ENTERED ON 12/06/2022 AT 1:27:21 PM BY DBERRY
2B-CUSTOMER STATES-KITCHEN SLIDE OUT RUBBING AGAINST FLOOR BELOW REFER

Dealer Correction:

COMMENT ENTERED ON 12/06/2022 AT 1:27:21 PM BY DBERRY
MB-JF-RAN THE ROOM IN. FOUND THAT THE SLIDE OUT FLOOR WAS RUBBING ON THE EDGE,
RIGHT BELOW THE REFER, WHICH COULD BE CAUSING THE SLIDE OUT AMP OUT. ADDED SHIMS ON
THE TWO REAR ROLLERS AND TRIED, BUT THE ROOM WAS TOO TIGHT AND WAS GETTING HUNG UP ON
THE TOP. REMOVED THE SHIMS AND REMOVED THE REFER. MADE NEW MOUNTING BRACKETS FOR THE
BOTTOM OF THE REFER BECAUSE THE EXISTING ONE WERE BENT AND ALLOWING THE WEIGHT OF THE
REFER TO PUSH DOWN ON THE LEADING EDGE OF THE SLIDE OUT. NEW BRACKETS ARE MUCH
HEAVIER, 1/4" STEEL STRAP. WE INSTALLED THEM AND TESTED. THE SLIDE OUT IS OPERATING
WITHOUT HANG UP. ADJUSTED THE SLIDE OUT SO IT WOULD NOT EXTEND SO FAR. RECONNECTED
THE REFER. SECURED IT BACK IN PLACE. CUT A NEW TRIM PIECE FOR THE TOP. RAN SLIDE OUT
SEVERAL TIMES TO TEST, WITH NO ISSUES. SECURED THE CARPET BACK DOWN. POLISHED THE
REFER AND SECURED THE TOP INTO PLACE
COMMENT ENTERED ON 12/08/2022 AT 6:23:15 AM BY DBERRY
WE HAD TO TURN THE FREEZER WATER LINE OFF WHEN WE TOOK THE REFER OUT. THE PLASTIC
LINE BENT, POTENTIALLY COMPROMISING THAT PORTION OF THE LINE. REMOVED THE FITTING
BELOW THE VALVE. CUT THE BENT PORTION OUT AND REATTACHED THE LINE WITH A NEW FEMALE
END. WATER TESTED AND BLEW OUT LINES

7 Job Start Date: 12/08/2022 Job End Date: 12/08/2022

Customer Complaint:

COMMENT ENTERED ON 12/08/2022 AT 6:28:19 AM BY DBERRY
TECH STATES-C-STROM SLIDE OUT MODULES ARE AMPING OUT TOO HIGH, POTENTIALLY CAUSING
THE SLIDE OUT MOTOR TO BECOME DAMAGED

Dealer Correction:

COMMENT ENTERED ON 12/08/2022 AT 6:28:19 AM BY DBERRY
MB-JF-REPLACED WARDROBE SLIDE OUT, BEDROOM SLIDE OUT AND LIVING ROOM SLIDE OUT
CONTROL MODULES WITH KMB CONTROLLER. PROGRAMMED EACH CONTROLLER AND TESTED. GOOD

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DBERRY@NEWMARCORP.COM

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Warranty Repair Order: 440713

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Service Performed By
NEWMAR SERVICE - BLDG 11
NAPPANEE IN 46550

Job# _____ Description _____

If you have a problem with the service work performed under the Newmar Expressed Warranty you must notify the Newmar Customer Service Department within seven (7) calendar days so that Newmar can assist you. I confirm the performance of the above work and accept it as being satisfactory.

Customer Signature: _____ Date: _____